

## Status of Deposit Item

All	all deposits
Accepted	only accepted deposits  A status of Accepted indicates that the financial institution accepted the deposit and it has posted, or that it is in the process of posting to your account.
Pending	only pending deposits  A status of Pending indicates that the check images passed all the initial tests for clarity, duplication, deposit accuracy, and the deposit amount is within the check deposit limits your financial institution established.  Your financial institution is currently reviewing the deposit.
Failed	only failed deposits  A status of Failed indicates that your financial institution rejected the deposit for reasons beyond the initial tests for clarity, duplication, deposit accuracy, and deposit amount.

## Make sure to Check Deposit History!



**Member  
FDIC**

## Need Further Assistance?

NorthStar Bank is always here to help!

### Contact Us

Phone: 1-800-999-2606

Email:

[Customerservice@northstarbankiowa.com](mailto:Customerservice@northstarbankiowa.com)

Website:

<http://www.northstarbankiowa.com>

### NorthStar Bank Locations

#### Estherville Main Office –

2202 Central Ave., Estherville, IA  
51334

1-712-362-3322

#### Downtown Office –

101 N 6<sup>th</sup> St., Estherville, IA 51334

1-712-362-2641

#### Armstrong Office –

403 S. 4<sup>th</sup> Ave., Armstrong, IA 50514

1-712-868-3500

#### Ringsted Office –

124 Maple St., Ringsted, IA 50578

1-712-866-0671



*Mobile  
Deposit*

*NorthStar Bank*

*User Guide*

## Steps to Mobile Deposit

### 1. Properly Endorse your check

Make sure you sign the back of your check and you must write:

For Mobile Deposit Only  
Account Number  
Your Signature

Only with the above information will your check be considered properly endorsed.

*For Mobile Deposit Only*

**Account Number**

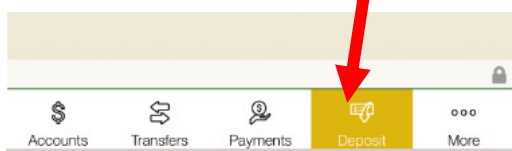
*Customer Signature*

Be sure to keep the check safe for 30 days. After that time, the check can then be destroyed. An electronic image of the item will be retained at the bank.

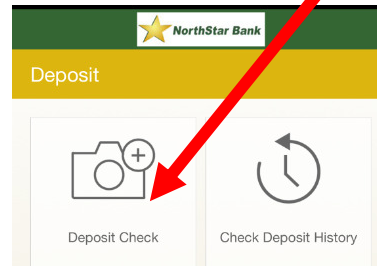
### 2. Log into the NorthStar Bank App

### 3. Select Deposits

Located at the bottom of the screen.



### 4. Click on Deposit Check

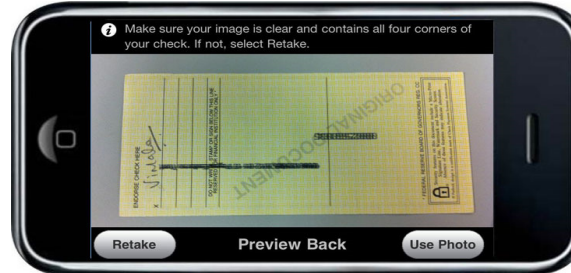
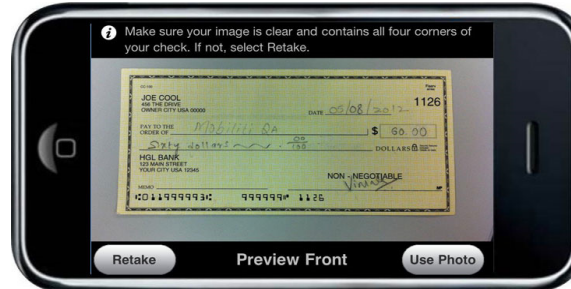


### 5. Select the Account

Select the account to deposit funds to and enter the amount of the deposit.

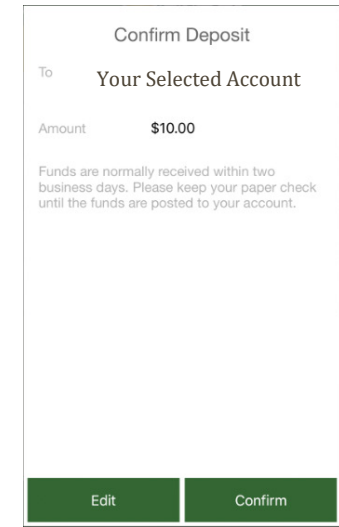
### 6. Take Picture of Front and Back of the Check Item.

Click Use for each photo. Then Select "Next".



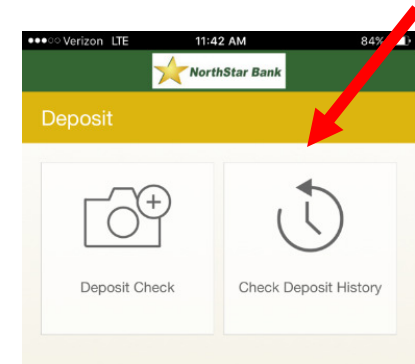
You may have to retake the photos multiple times. Use a dark background for best results.

### 7. Review and Confirm



### 8. Did it Post?

To see the status of your mobile deposit, select Check Deposit History



The history reflects the status of the check captured and not the posting of the check to the deposit account.

Check Deposit History can be viewed for 30 days.