

# NorthStar Bank - Mobile Deposit

## Frequently Asked Questions



How do I access Mobile Deposit?

Give us a call at NorthStar Bank, 1-800-999-2606. Our friendly staff can assist you with setup.

Is there a fee for Mobile Deposit?

No, NorthStar Bank offers Mobile Deposit free at this time. Your wireless carrier's data, message and roaming rates may still apply.

Is there Mobile Deposit history available?

Yes, deposits made through Mobile Deposit are available for 45 calendar days on your mobile banking app.

Are there deposit limits?

Yes, the maximum amount that you can deposit per deposit and daily limit is \$5,000.00.

How do I endorse a check for Mobile Deposit? Is it different than endorsing a check when presenting it at the bank?

Yes, you will need to endorse the check by writing  
For Mobile Deposit Only  
Account # \_\_\_\_\_  
Customer Signature

IS there a cut-off time for Mobile Deposit?

Generally, if you transmit an item before 4:00 pm CST on a business day we are open, that day will be considered the day of deposit.

What do I do with the check item once I have deposited it through Mobile Deposit?

You are responsible for retaining the check item for at least 30 calendar days. Make sure that the item shows on your next statement. After 30 days, the item will need to be destroyed.